

Quality Policy

1. Purpose

The purpose of this policy is to establish a quality management approach that meets customer expectations and applicable legal requirements while embracing the principle of continuous improvement in the conduct of our company's activities. Our company aims to continuously improve product and service quality, increase customer satisfaction, and establish a sustainable quality culture.

2. Scope

This policy applies to:

- All employees of our company,
- Managers,
- Production and support processes,
- All relevant stakeholders acting on behalf of our company.

Our company is committed to conducting all its activities in compliance with applicable quality standards and customer requirements.

3. Our Policy Commitments

Customer Focus

Our company adopts product quality, on-time delivery, competitive pricing, and service quality as fundamental principles in order to meet customer requirements and ensure customer satisfaction. We are committed to maintaining these principles consistently and monitoring their performance and results.

Continuous Improvement

A continuous improvement approach is adopted across all processes with the aim of increasing efficiency and quality.

Process Management

Our company's activities are carried out in accordance with defined processes through the adoption of a Quality Management System. Process performance and objectives are regularly monitored.

Error Prevention

A corrective and preventive approach is adopted for nonconformities within quality management. Systems and practices are developed to prevent errors from occurring.

Objectives and Sustainability

Quality objectives are established through the implementation of the Quality Management System, and the effectiveness of these objectives is regularly monitored.

Employee Participation

The active participation and leadership of employees in the Quality Management System and its processes are encouraged. Quality awareness is supported as an integral part of the company culture.

Compliance with Legislation and Standards

All activities are carried out in compliance with applicable legislation, Quality Management System standards, and customer requirements.

4. Responsibilities

- Top Management supports the implementation of the Quality Policy and provides the necessary resources.
- Managers oversee the achievement of quality objectives within their respective areas of responsibility.
- The Quality Department is responsible for establishing, implementing, and improving the Quality Management System.
- All employees are responsible for contributing to quality objectives and performing their duties in compliance with quality standards.

5. Validation

This policy shall enter into force upon approval by the Board of Directors and shall be binding on all employees within the scope of the company's activities. The policy shall be reviewed at regular intervals and continuously improved in line with the Quality Management System.