

Quality Policy

1. Purpose

The purpose of this policy is to establish a quality management approach that meets customer expectations and embraces a continuous improvement mindset in the execution of our company's activities. Our company aims to continuously improve product and service quality, increase customer satisfaction, and build a sustainable quality culture.

2. Scope

This policy covers:

- All employees of the company,
- Managers,
- Production and support processes,
- All relevant stakeholders acting on behalf of the company.

The company is committed to complying with applicable quality standards and customer requirements in all its activities.

3. Core Principles

Customer Focus

The company considers understanding customer expectations and needs a fundamental principle and is committed to delivering products and services that meet these expectations.

Continuous Improvement

A continuous improvement approach is adopted to enhance efficiency and quality across all processes.

Process Management

Company activities are carried out in accordance with defined processes, and process performance is regularly monitored.

Error Prevention

A preventive approach is adopted in quality management, and systems are developed to prevent errors before they occur.

Employee Involvement

Employees are encouraged to actively participate in quality improvement processes, and quality awareness is supported as part of the corporate culture.

Compliance with Regulations and Standards

All activities are conducted in compliance with applicable legislation, quality management system standards, and customer requirements.

4. Responsibilities

- Top management supports the implementation of the quality policy and provides the necessary resources.
 - Managers ensure that quality objectives are achieved within their areas of responsibility.
 - The Quality Unit is responsible for establishing, implementing, and continuously improving the quality management system.
 - All employees are responsible for contributing to quality objectives and working in compliance with quality standards
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5. Enforcement

This policy enters into force upon approval by the Board of Directors and is binding for all employees within the scope of company activities. The policy is reviewed periodically and continuously improved in line with the quality management system.